## IN THE CLAIMS

Please amend the claims as indicated in the following claim listing:

- 1. (Canceled)
- 2. (Previously Presented) The method of claim 29 wherein the tangible good is a digital storage device.
- 3. (Original) The method of claim 2 wherein the digital storage device is a CD-ROM.
- 4. (Original) The method of claim 3 wherein the CD-ROM includes at least one digital data file.
- 5. (Original) The method of claim 4 wherein the digital data file is selected from the group consisting of an audio file, a video file, a photographic file, a graphic file and a text file.
- 6. (Previously Presented) The method of claim 29 wherein in step b) a tangible good is provided to the user periodically.
- 7. (Previously Presented) The method of claim 29 wherein the membership in the site is renewed periodically.
- 8. (Previously Presented) The method of claim 29 wherein a user acquiring the membership in the site is associated with a password that identifies the user and the site.

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- 9. (Currently amended) A method of eliminating fraudulent charge-backs associated with memberships in a destination site on a network, the method comprising the steps of:
- a) providing a membership in a destination site on a network to a user requesting the membership, wherein the user requests the membership by
  - accessing an affiliate site on a network the affiliate site including a hyperlink to the destination site, and
  - ii) accessing the destination site by activating the hyperlink,
- b) shipping a tangible good associated with the membership in the destination site to the user,
- c) creating a record of the shipment of the tangible good to the user
- d) receiving a charge-back request from the user, the charge-back request comprising a reason for the charge-back request,
- e) associating the charge-back request with the record of the shipment of the tangible good to the user,
- f) examining the reason for the charge-back request,
- g) determining that the reason for the charge-back request includes an assertion that the user did not request membership in the site, and
- [[g]] h) denying the charge-back request when the reason includes an assertion that the user did not request membership in the site based on the determination in step g).
- 10. (Cancelled)
- 11. (Previously Presented) The method of claim 9 wherein the tangible good is a digital storage device.
- 12. (Original) The method of claim 11 wherein the digital storage device is a CD-ROM.
- 13. (Original) The method of claim 12 wherein the CD-ROM includes at least one digital data file.
- 14. (Original) The method of claim 13 wherein the digital data file is selected from the group consisting of an audio file, a video file, a photographic file, a graphic file and a text file.
- 15. (Original) The method of claim 12 wherein the CD-ROM includes a hyperlink to a third-party site or a network.

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- 16. (Previously Presented) The method of claim 9 wherein in step b) a tangible good is provided to the user periodically.
- 17. (Previously Presented) The method of claim 9 wherein the membership in the destination site is renewed periodically.
- 18. (Previously Presented) The method of claim 9 further comprising the step of providing a valuable consideration to the affiliate site after step b).

19-28. (Cancelled)

- 29. (Currently Amended) A method of eliminating fraudulent charge-backs associated with memberships in a site on a network, the method comprising the steps of:
- a) providing a membership in a site on a network to a user requesting the membership, wherein the user requests the membership by activating a hyperlink on the network to access the site,
- b) shipping a tangible good associated with the membership in the site to the user,
- c) creating a record of the shipment of the tangible good to the user
- d) receiving a charge-back request from the user, the charge-back request comprising a reason for the charge-back request,
- e) associating the charge-back request with the record of the shipment of the tangible good to the user,
- f) examining the reason for the charge-back request,
- g) <u>determining that the reason for the charge-back request includes an assertion that the user</u> <u>did not request membership in the site,</u> and
- [[g]] h) denying the charge-back request when the reason includes an assertion that the user did not request membership in the site based on the determination in step g).
- 30. (Previously Presented) The method of claim 29 wherein a user acquiring the membership in the site is associated with a password that identifies the user and the site.
- 31. (Previously Presented) The method of claim 9 wherein the electron-based service is a membership in the destination site.
- 32. (Previously Presented) The method of claim 29 wherein the electron-based service is a membership in the site.